



TENDER DOCUMENTS

PROVISION OF INTERNET

NUTECH

NUTECH/SCM/PROVISION OF INTERNET-2019/TD-053

NATIONAL UNIVERSITY OF TECHNOLOGY

TENDER NOTICE

National University of Technology (NUTECH)

NUTECH/SCM/PROVISION OF INTERNET-2019/TD-053

Sealed bids are invited from Government / FBR Registered Firms for provision of internet services for NUTECH.

1. Tender documents containing terms & conditions and detailed specifications of items can be downloaded from NUTECH website "<https://nutech.edu.pk/d-p.php>" w.e f **25 March 2019**.
2. Quotations shall be submitted as per requirement of the tender documents.
3. Bidders will be required to submit bank draft/PO equal to 5% of quoted value as Bid Bond in favor of National University of Technology (NUTECH).
4. Sealed bids with detailed specification should reach on the following address latest by **1030 hours on 11 April 2019**. Late submission will not be entertained.
5. Bids will be opened at **1100 hours on 11 April 2019** at SCM Office.
6. Project will start immediately from award of contract.
7. Submit Rs 1500/- as Tender fee in favour of NUTECH HBL account: **NUTECH Tendering and contracts, 5037- 7000210755**. Please attach bank receipt with technical offer. Offers will not be entertained without payment of processing fee.

Deputy Director (Supply Chain Management Office)
NATIONAL UNIVERSITY OF TECHNOLOGY (NUTECH) UPROAD,SECI-12,
ISLAMABAD
Tel: 0092-51-5476768, Ext: 178



NATIONAL UNIVERSITY OF TECHNOLOGY

SUPPLY CHAIN MANAGEMENT OFFICE

INVITATION TO TENDER

Submission Date/Time 11 April 2019 at 1030 hours

1. NUTECH desires to procure the list of item(s)/Store(s) as per **Annexure-A**. Interested bidders are requested to send their bids through courier or deliver at NUTECH under two separate sealed envelopes (placed together in third envelope), marked clearly, "**Technical Offer**" and "**Commercial Offer**", respectively to the undersigned, latest by or before above mentioned due date. If due to any unforeseen circumstances, NUTECH establishment remains closed, then the last date of submission will be extended to next working day.
2. Please also note that Technical Offer should contain only Annexes-A & B duly filled in (supported with relevant technical literature /details/ catalogues etc) and receipt of tender processing fee. Commercial Offer will contain Annexure-C and bid bond (Dully mentioned and placed in separate envelop). Please ensure no space is left blank in the annexes.
3. Following must be noted for this IT (Invitation to Tender):-
 - a. 2 x copies of technical offer are to be provided. Please provide all required relevant documents.
 - b. Annexes A, B and C must be signed and stamped. Attach only relevant documents.
 - c. Please complete all document as per given format. Do not use your format or letter head. Offer may be rejected if given format is not followed.
 - d. Validity of offer will be 90 days. Contract will be awarded on score basis.
 - e. Provision of internet will start immediately from signing of contract.
 - f. The firm should provide point to point acceptance of each clause of IT and special instructions attached with IT.
 - g. Quote firm will render a certificate with technical offer that firm is neither defaulter nor blacklisted by any Government / semi Government organization directly or indirectly.
 - h. Tender(s) must be accompanied with a Bid Bond in agreement of faithful compliance of the conditions of Contract/Purchase Order. This amount will be equivalent to 5 % of the total quoted value. In case of non-acceptance of any offer, the Bid Bond will be returned to the

bidder by fastest possible means. The Bid Bond amount submitted by the successful bidder will however be refunded on effective termination of Contract/ Purchase Order. (The Bid Bond will be forfeited in case of default by the bidder from his commitments made through his offer). Submission of Bid Bond is mandatory; otherwise your offer will be rejected.

i. Rates should be quoted on Free Delivery basis at NUTECH Islamabad.

4. We reserve the rights to accept or reject any or all tenders as a whole or in part without assigning any reason whatsoever. The decision in this regard will be firm, final and binding on all bidders.

DD (Supply Chain Management)



NATIONAL UNIVERSITY OF TECHNOLOGY
SUPPLY CHAIN MANAGEMENT OFFICE
TECHNICAL OFFER

Annex A

User Reference No **Provision of internet**

Date: **21- 03-2019**

Technical Specification

Ser	Items	Description	Country of Origin	A/U	Qty Req	Bidder Compliance		Tech Scrutiny to be done by user	
						Ye s	No	Accepted	Rejected
								Reason of Rejection	
1.	Internet Services	a. Dedicated 100 MB duplex over Fiber link. b. Public IPv4 address pool of /27 c. Bandwidth Monitor d. IP White listing Facility e. 99.99% service uptime	N/A	No	100 Mb				

Special Instructions Provision of internet

Description	Bidder			Tech Scrutiny to be done by User		
	Yes	No	Alternate Offer	Accepted	Rejected	Reasons of Rejection
Training & Certification Training & Certification of the IT Support Staff						
Installation/Commissioning a. Firm is responsible to extend its fiber connectivity till the NUTECH main gate (termination at Fiber ODF).						

<ul style="list-style-type: none"> b. Any civil work involved during the laying of the fiber cable will be taken care by the firm. c. Commissioning of the equipment (Cabling & Hardware) will be carried out by the firm rep at his own cost and risk at designated place at NUTECH (if applicable). d. Any Special requirement must be specified in the offer by the supplier. 						
<p>Standard & Compliance Bidder must submit specification compliance in their bids, non-compliance (if any) against the product specification and general terms & conditions of the tender will lead to the disqualification of the bidder.</p>						
<p>Support Services</p> <ul style="list-style-type: none"> a. 24x7x365 Support Services including public holidays. b. Suppliers to have in-country spares/Technical support and ensure spares and technical support/Assistance for next 2 years. c. Dedicated technical support engineer for the NUTECH. d. Minimum response time of 30 minutes. 						
<p>Customers Database Firm must provide its customers list with the point of contact.</p>						
<p>Fiber Infrastructure Firm must have its own local fiber network, details of which (along with areas/locations) should be provided.</p>						
<p>FTTH Customers List of active FTTH customers should be provided.</p>						
<p>Proposal Requirements</p> <ul style="list-style-type: none"> a. Please provide details of minimum installation time required for the provision of services. b. Please provide details of number of connections provided to HEC accredited universities in Rawalpindi/Islamabad. c. Please provide details of minimum response time of complaint resolution. d. Please provide details of number of support and resident engineers/diploma holders in Rawalpindi/Islamabad. e. Please provide list of uplink provider on the backend. f. Please provide details of composition / quality of Service Provider's team for technical support of NUTECH 						
<p>Installation</p>						

Installation and commissioning will be done by successful bidder

Technical & Financial Evaluation Criteria

a. Contract/PO will be awarded on the following criteria which will be verified from customers whose list has been provided by the bidder:-

Technical Criteria

- 1) 20 points will be given to the overall response/feedback from user/customers.
- 2) 10 points will be given to the number of fiber network in Rawalpindi/Islamabad so far.
- 3) 10 points will be given to the minimum installation time of the services as per Contract/PO.
- 4) 10 points will be given to the list of connections provided to HEC accredited universities in Rawalpindi/Islamabad.
- 5) 10 points will be given to the minimum response time of complaint resolution.
- 6) 10 points will be given to the list of active FTTH customers.
- 7) 10 points will be given to the number of support and resident engineers/diploma holders in Rawalpindi/Islamabad.
- 8) 10 points will be given to the list of uplink provider on the backend.
- 9) 10 points will be given to the composition / quality of Service Provider’s team for technical support of NUTECH.

Financial Criteria

20% weightage will be given on the lowest prices quoted.

Marking Methodology

- Marking of the firms shall be based on information provided in Technical & Financial Evaluation Criteria.
- Proposals will be marked on the basis of 80 – 20 i.e. 80% of the proposal strength will be measured in Technical marking and 20% of the proposal strength will be measured in Financial marking.
- Score strength of the technical proposal will be evaluated/calculated through the below mentioned formula

$$\frac{\text{Bidder A technical score}}{100} \times 80\%$$

- Minimum score of 50 specified in “TECHNICAL EVALUATION CRITERIA” will be required to qualify for Financial Score Evaluation. Bidders acquiring less than 50 marks in the technical evaluation will not be considered for participation/ calculation towards accumulative marking of the bid.
- Score strength of the financial proposal will be evaluated/calculated through the below mentioned formula

$$\frac{\text{Price of lowest bidder}}{\text{Bidder A price}} \times 20\%$$

Marks obtained in both technical and financial evaluation will be added to arrive at the combined evaluated score. Bidder acquiring overall highest marks in the combined evaluation will be considered the lowest evaluated bidder.

Firm Name _____
Signature _____
Name _____
Designation _____



NATIONAL UNIVERSITY OF TECHNOLOGY
SUPPLY CHAIN MANAGEMENT OFFICE

TECHNICAL OFFER

Annex B

User Reference No **Provision of internet** Date: **21- 03-2019**

Please fill in the following essential parameters:

1. Validity of Offer: _____ Days (Should not be less than 90 days)
2. Delivery Period: _____ Days (After Placement of order)
3. Country of Origin: _____
4. Warranty/Guarantee: _____ Months from the date of final acceptance of the stores.

General

GST No: _____ (Please enclose copy)

NTN/CNIC: _____ (if exempted, please provide valid exemption certificate)

Payment Terms:

Accrued monthly basis

Details of Payment Recipient

(1) Name/Title: _____

(2) Address: _____

Signature: _____

Official Seal: _____

Name: _____

Designation: _____



NATIONAL UNIVERSITY OF TECHNOLOGY
SUPPLY CHAIN MANAGEMENT OFFICE

FINANCIAL OFFER

Annex C

User Reference No **Provision of internet**

Date: **21- 03-2019**

Ser	Items	Description	A/U	Qty Req	Unit Price (Rs) (excluding GST)	GST (If applicable)	Gross total amount for total qty (Rs)
1	Internet	Monthly accrued charges	Nos	1			
2	Setup/installation (If Applicable)	One time setup/installation charges including laying of fiber optics till NUTECH gate, (If Applicable)	Nos	1			
Total							

Bid Bond Ref _____ **GST** _____

Total Gross Value of total Qty _____

**Bid Bond to be attached with Annex C. Copy of Bid Bond be attached with

Technical offer without showing its value. Exposure of bid bond amount may reject your offer.

Firm Name _____
Signature _____
Name _____
Designation _____